

PROVIDER ADVISORY #2022-008
STAFF STABILITY SURVEY

ACTION ENCOURAGED – SURVEY CLOSES JUNE 30, 2022

EFFECTIVE DATE: IMMEDIATELY

This advisory is intended to notify Agency for Persons with Disabilities (APD) providers about the National Core Indicators™ (NCI) Staff Stability Survey. APD is participating in the Staff Stability Survey and invites eligible providers to participate. If your agency provides Companion, Supported Employment, Adult Day Training, Personal Supports, Supported Living Coaching, or Residential Habilitation services to adults with intellectual or developmental disabilities, we need your help. It is important that all eligible providers participate in this survey.

Across the country, similar survey results have been used to support budget requests for improvements to funding for staff stability issues. While survey results do not guarantee improved funding, the collected data is crucial for those budget discussions.

Surveys will be sent on April 11, 2022. Providers have until June 30, 2022, to complete the survey, but we encourage you to complete it as soon as possible. The information requested includes Direct Support Personnel (DSP) wages, staff numbers, benefits, turnover, and services provided from January 1 through December 31, 2021. Providers will receive an email with their invitation and a link to complete the online survey.

Survey responses are confidential. APD staff will not have access to individual provider answers, and no other Florida provider will have access to provider answers. Qualified providers who do not receive an invitation to participate in the survey should contact Kimberly Quinn at Kimberly.Quinn@APDCares.org or (850) 414-8871.

Once the Staff Stability Survey data collection is complete, a report will be produced by NCI to show the Florida average and how we compare with other states. This report will be available to the public. No provider agencies will be identified. APD and policymakers will use the NCI data to identify areas for improvement to assist with DSP quality and stability in Florida.

APD is excited to be a part of this wonderful opportunity.